



449 - 1919B - 4th Street S.W  
Telephone: (403) 287-2244  
E-mail: jad@emotionalsmarts.com

Calgary, Alberta, Canada T2S 1W4  
Fax: (403) 287-1212  
www.emotionalsmarts.com



## Who is June Donaldson, MBA, EdD, Certified Mediator and Arbitrator?

Dr. June Donaldson, Certified Mediator and Arbitrator, best-selling author and President of Donaldson & Associates, Inc., provides conference presentations, management retreats, public and in-house workshops and seminars. Her work in both the private and public sector has taken her throughout North America, the Asia Pacific and Caribbean.

June is a recognized expert in the area of Emotional SMARTS<sup>®</sup>, otherwise known as “emotional intelligence” (EI, EQ), and the integration of this important research with critical business initiatives related to how people:

**manage unrelenting change; lead with courage and vision, work well in teams; provide empathic client sales and service; effectively negotiate and handle conflict.**

Her latest offering, the “People SMART Workshops” is a series of **public**, cost-effective, content rich, skill based workshops designed to provide relevant, high value learning and interpersonal skill development.

To further support her work, June offers her best-selling book “Emotional SMARTS<sup>®</sup> Redefining Personal and Professional Competence” (ISBN 1-895292-93-X), currently distributed in Canada, the United States and Europe and her Emotional SMARTS<sup>®</sup> Self-Scoring Profiles – proven, credible, inexpensive and easy to understand learning tools.

June’s business and academic experience, particularly in the area of emotional intelligence; her motivating and encouraging style; and her mediation, arbitration and conflict management background enables her to bring diverse and common sense perspectives to her clients and their issues.

Corporately, June has had, and is having, a dynamic and successful career. She was one of the first women sales representatives with IBM in Canada. She then became one of the first women managers in the information technology industry. In 1987, she established Donaldson & Associates, Inc., a company designed to provide high value consulting, keynote speeches, workshops and seminars on a wide variety of topics critical to business success.

With regard to media coverage, June’s work has been profiled on CBC, The Dini Petty Show, BC TV News, Access TV, The Calgary Herald, Edmonton Journal, Ottawa Citizen, Vancouver Province and Canadian Living Magazine.

Academically, June has a Diploma in Adult Education from St. Francis Xavier University; a Diploma in Conflict Management from the Alberta Arbitration and Mediation Society; a Master of Business Administration (MBA) degree from Gonzaga University in Spokane, Washington; and a Doctor of Education (EdD) degree with a specialization in adult learning.

June has served in Rotary Club community activities and on a variety of Board positions ranging from establishing a Federal Government loan fund for women entrepreneurs through to Enviros, an organization that provides services to troubled young people. Dr. June has received nominations for the Calgary Chamber of Commerce Small Business Owner of the Year; the YWCA Woman of Distinction; and for the Canadian Women Entrepreneur of the Year. Of late, Dr. June was invited to participate in the Prime Minister’s Task Force on Women Entrepreneurs and currently she is a member of the International Women’s Forum (IWF) a worldwide organization of pre-eminent women dedicated to advancing women’s leadership across careers, cultures and continents.

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## Who is Donaldson & Associates Inc.?

**Donaldson & Associates, Inc.**, is a consulting, learning and development company that provides FOUR educational platforms. They are:

1. **IN-HOUSE workshops, seminars, retreat, keynotes, conference presentations on how to:**
  - a. demonstrate one's Emotional SMARTS<sup>®</sup>, otherwise known as "emotional intelligence", so attendees can be grounded, centered and focused to achieve the best results possible for their time, money, energy, resources, and talent.
  - b. manage unrelenting change, lead with courage and vision, work well in teams, provide empathic client sales and service, effectively negotiate and handle conflict.
  - c. address conflict with Alternative Dispute Resolution (ADR) remedies with the goal of lessening or resolving conflict, either within an organization, or with clients of an organization.
2. **PUBLIC cost-effective, half day sessions known as the "People SMART Workshops"**. Topics are: Emotional Intelligence featuring the Emotional SMARTS<sup>®</sup> model and process; Team Building related to behavioural styles, demographics and gender differences; Negotiation and Conflict Management; Change Management and specialized seminars for women.
3. **CONSULTING, COACHING AND MENTORING** in the above areas.
4. **BROKERED SERVICES** offered to organizations who represent our learning and development platforms to their client base.

As mentioned in Dr. Donaldson's professional profile, Donaldson & Associates, Inc. also provides June's internationally distributed, cost-effective, best-selling book and profiles related to Emotional SMARTS<sup>®</sup>.

### June is delighted to work with:

**Nancy Taipale**, Founder-CEO of asknancy inc., Business and Life Consultant and Workshop Facilitator. Nancy is located in Calgary and she has a significant corporate track record resulting in her being a strong, polished communicator on organizational dynamics. Prior to starting her business, Nancy worked as SAP AG Global Vice President and with diverse groups within their national and international clients. To learn more about Nancy, please visit [asknancy.ca](http://asknancy.ca).

**Wendy Turner-Larsen**, Registered Psychologist, President of Turner Larsen Consulting and Workshop Facilitator of Regina, Sask., completes our team with her strong academic credentials and comprehensive understanding, counselling, coaching and workshop facilitation related to human behaviours – particularly those demonstrated in the workplace. To learn more about Wendy, please visit [turnerlarsen.com](http://turnerlarsen.com).

Their work receives outstanding reviews from men and women from all walks of life, diverse cultural backgrounds, varied age groups and all levels of career and work related positions. If you require additional information, please do not hesitate to contact Dr. June Donaldson at 403-287-2244. Thank you.